



Central Bedfordshire Health and Wellbeing Board

Contains Confidential or Exempt Information This report does not contain confidential or exempt information.

Title of Report Delivery of the Mental Health Crisis Care Concordat within Central Bedfordshire

Meeting Date: 4 December 2014

Responsible Officer(s) Dr Judy Baxter

Presented by: Dr Judy Baxter

Recommendations

1. The Health and Wellbeing Board is asked to consider and agree to the recommendations within the report.
2. The Health and Wellbeing Board is asked to agree the governance arrangement recommended to ensure that the developed action plan is implemented within Central Bedfordshire.

Purpose of Report	
1.	This report provides the Health and Wellbeing Board with a brief overview of the Mental Health Crisis Care Concordat and identifies the national requirements within the guidance, to sign up to a declaration and then to develop and implement a local action plan. The Crisis Care Concordat requires the action plan to be aligned to the Health and Wellbeing Boards Strategic Objectives.

Background	
2.	The Mental Health Crisis Care Concordat, Improving Outcomes for people Experiencing Mental Health Crisis was published on 18 February 2014. The guidance sets out clearly defined outcomes for improving the experience of people who are in mental health crisis through a number of recommendations. In agreement with the Public Sector Chief Executives Meeting, a Steering Group has been set up across Central Bedfordshire, Bedford Borough and Luton Borough Councils to consider mental health issues and it is proposed that this group oversees the implementation of the concordat and improve the outcomes for people in crises across the population of Bedfordshire and Luton.

Reasons for the Action Proposed	
3.	The local work on the Crisis Care Concordat commenced in October 2014 and the actions proposed will ensure that the Health and Wellbeing Boards are briefed on the requirements of the guidance and ensure that there is a robust process in place to improve the experience of people who are in mental health crises within Central Bedfordshire
4.	<p>The Crisis Care Concordat is aligned to the priority for Central Bedfordshire to ensure good mental health and wellbeing at every age. The local plan will be developed to provide assurance against this priority, through a number of actions under the four key areas identified within the Concordat:</p> <ul style="list-style-type: none"> • Access to support before crisis point – making sure people with mental health problems can get help 24 hours a day and that when they ask for help, they are taken seriously. • Urgent and emergency access to crisis care – making sure that a mental health crisis is treated with the same urgency as a physical health emergency. • The right quality of treatment and care when in crisis – making sure that people are treated with dignity and respect, in a therapeutic environment. • Recovery and staying well – preventing future crises by making sure people are referred to appropriate services.

Issues	
Governance & Delivery	
5.	This paper requests that the Health and Wellbeing Board provides guidance on how the implementation of the Crisis Care Concordat will be monitored within Central Bedfordshire.
Financial	
6.	Implementation of the Crisis Concordat is currently being delivered within existing financial resources.

Introduction

The Mental Health Crisis Care Concordat, Improving Outcomes for people experiencing Mental Health Crisis was published in February 2014. It requests that each area, identifies its key partners, develops a shared and agreed statement for a commitment to local action which is then signed by senior representatives and followed up by a comprehensive action plan.

The Crisis Care Concordat outlines what needs to happen when people are in mental health crisis and need help. It sets out expectations for local performance in policy development, investment and financial decisions, in anticipating and preventing mental health crises where possible and in making sure effective emergency response systems operate locally, when a crisis does occur.

The Concordat has developed a number of outcomes across four key areas;

- I. Access to support before crisis point
- II. Urgent and emergency access to crisis care
- III. The right quality of treatment and care when in crisis
- IV. Recovery and staying well and preventing future crises.

It expects that each area will have a local partnership of health, criminal justice and local authority agencies who will deliver the expectations within the guidance and in doing so, will help to make sure that people who need immediate mental health support at a time of crisis get the right services, when they need them and get the help that they need to move on and stay well.

Local Progress to Date

A Steering Group has been established for Bedfordshire and Luton and the purpose of this meeting is to

- Discuss implications and expectations of Concordat within Bedfordshire
- To develop terms of reference for a steering group
- To agree a work plan to achieve local compliance of Concordat delivery

It was agreed that the purpose of the Crisis Concordat Steering Group would be to ensure a local declaration was developed and signed by partners and to then develop the local action plan.

A copy of the draft declaration is attached as appendix 1.

Partners within the Steering Group are currently developing a position statement for Bedfordshire and Luton which will enable us to identify gaps in our compliance against the Concordat and the draft plan for this is attached as appendix 2.

The membership of the full Steering Group includes representatives from the following partners

- Bedfordshire Police
- British Transport Police
- Bedford Borough Council
- Central Bedfordshire Council
- Luton Borough Council
- BCCG
- SEPT
- Ambulance Service
- Luton and Dunstable Hospital
- Bedford Hospital

- CAN
- Luton Drug and Alcohol Services
- Bedfordshire Fire Service
- Luton CCG
- Police and Crime Commissioning
- National Offending Service
- NHS England
- Youth Offending Service

The Steering Group have organised a stakeholder event where Senior Officers would sign the local declaration, following which, there would be some time to develop the local action plan.

The event is taking place on 3rd December 2014 at the Rufus Centre and a formal letter has been sent to Senior Representatives across a comprehensive list of services inviting them to attend the event and to show their commitment to the local plan.

The following people have been invited to attend:

- Chief Constable Bedfordshire Police
- Chief Executive Bedford Borough Council
- Chief Executive Central Bedfordshire Council
- Senior Officer, NHS England
- Chief Operating Officer, Luton CCG
- Chief Operating Officer, Bedfordshire CCG
- Police and Crime Commissioner
- Chief Executive, SEPT
- Chief Executive, Bedford Hospital
- Chief Executive, Luton and Dunstable Hospital
- Senior Officer, National Offender Management Service
- Senior Officer, Youth Offending Service
- Operations Manager – CAN
- Operations Manager – Luton Drug and Alcohol Services

Following the proposed event and the completion of the review of our current position, the action plan will be developed and then be presented to the Health and Wellbeing Board. The national guidance requires the action plans to be completed and submitted by March 2015.